

# Pass your Electrical NEC License Exam... or Your Money Back!

Snapz Software, Inc.'s 6-Month Pass Your Electrical NEC Exam Guarantee is a statement of our absolute confidence in our product—and our commitment to your satisfaction.

Snapz offers a 6-Month Pass Your Electrical NEC License Exam Guarantee\* on our Snapz Exam software program. If you buy a Snapz Exam Prep software program and fail the corresponding state exam two times within 6 months, simply return the product to us for a full refund.\*

## How Does It Work?

If you buy a Snapz Exam Prep software program and fail the corresponding exam two times within 6 months of purchase, simply return the product to us for a full, no-hassle refund.

## Terms and Conditions\*

Below are some things to note before claiming our Pass Your Electrical NEC Exam Guarantee .

- All Pass Your Electrical NEC License Exam Guarantee requests must accompany **two failing score reports** from the date of purchase of our exam prep materials.
- Guarantee applies only to single user-licensed Snapz Exam Prep software programs purchased directly from Snapz.
- The guarantee period is valid for Exam Prep software programs **purchased within 6 months from date of the failing score report**. Exam failures that occur before purchase do not qualify for the guarantee.
- When you claim the guarantee, all downloaded products must be deleted, and CDs must be returned.
- The individual who is requesting a refund must be the individual who purchased the product. Transfers do not apply.
- Returns must be dated no later than 10 business days after the failing score report date.
- Refunds can only be credited to the card used for your original order. If your card is no longer valid, your refund will be issued via check.
- Guarantee does not apply to workstation licenses, extensions, study guides, eLearning courses, or Turbo-Charger bundles.
- Shipping costs are non-refundable.

Additionally, if you received promotional products with your purchase of a Snapz product and wish to claim the Pass Your Electrical NEC Exam Guarantee , all

promotional offers are forfeited. Any products retained by you revert to the individual single-user license retail price. Snapz will credit the remaining amount due based on the individual license prices.

**To Claim Our Guarantee**

In the unlikely event you need to claim our 6-Month Pass Your Electrical NEC Exam Guarantee , simply complete this form and mail it back to us, along with the product (including original CD), sales receipt, and a copy of your two failing score reports.

**Snapz Mailing Address:**

Snapz Software, Inc.  
25 Stuyvesant Dr.  
Hockessin, DE 19707

**Snapz Fax Number:**

866-814-4026.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Email used with account: \_\_\_\_\_